



## POLICY

**SUBJECT: CORE RETURN PROCEDURE & CORE RETURN FORM**

FPE-2018-27  
December, 2024

**THIS FORM MUST BE PROPERLY FILLED OUT AND RETURNED IN THE ORIGINAL BOX WITH THE CORE.**

All cores and re-useable crates must be returned to Fleece Performance within 30 days of receipt. Failure to include this form will result in a partial or full forfeiture of your core charge. The customer is responsible for all return shipping charges unless otherwise indicated separately. Ship all cores to the addresses listed below.

Upon the receipt of a core, Fleece Performance will determine the condition of the core and refund all, part, or none of the core based on the condition as outlined in the CORE ACCEPTANCE POLICY. Any damages or excessive wear may result in a deduction of the core refund. **Please allow 14 to 21 days to receive your core refund. If you did not purchase the product directly from Fleece Performance, the credit will be sent to the company from which you purchased the product. If purchased directly from Fleece Performance, a check will be mailed to the billing address.**

To receive full core credit the core MUST be re-buildable and of the same make and model year that the product was purchased for. You must also fill out the information below. If you have any questions regarding our core charge policy, please call our office at 317-286-3573 or 855-839-5040. You may also email us at [cores@fleeceperformance.com](mailto:cores@fleeceperformance.com).

**Fill out the information below to ensure a timely core charge refund. Incomplete information may void your refund.**

Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Email Address: \_\_\_\_\_

Fleece Product Part Number: \_\_\_\_\_ Purchase Date: \_\_\_\_\_

New Fleece Product Serial Number (**REQUIRED**): \_\_\_\_\_

Dealer/Distributor/Reseller (if not purchased from Fleece directly): \_\_\_\_\_

Reseller Order Number: \_\_\_\_\_

**RETURN ALL CORES WITHIN 30 DAYS OF RECEIPT TO:**

CUSTOMERS IN THE UNITED STATES

**Fleece Performance Engineering, Inc.  
Core Returns  
2400 Commerce Way  
Pittsboro, IN 46167**

CANADIAN CUSTOMERS

**Windsor Fulfillment  
C/O Fleece Performance  
850 Division Road  
Windsor, ON N8W 0A3**

# TURBOCHARGER AND CYLINDER HEAD SERIAL NUMBER LOCATION



Example of Serial Number tag on NEW Cheetah turbocharger



Example of Serial Number tag on NEW Freedom Series cylinder head



Example of Serial Number on Original Fleece Performance packaging



Example of Serial Number on Original Fleece Performance packaging

## CORE ACCEPTANCE POLICY

MODEL	FULL CREDIT CRITERIA	PARTIAL CREDIT CRITERIA	NO CREDIT
<b>Cheetah® Turbocharger for 2007.5-2024 6.7L Cummins</b>  <b>P/N's:</b> FPE-351-0712 FPE-351-1317 FPE-351-1920	<ul style="list-style-type: none"> <li>Original Equipment Holset turbocharger from 2007.5-2024 Dodge Cummins accepted (HE351VE, HE300VE, or HE300VG)</li> <li>No visible external damage</li> <li>No fire damage</li> <li>No water damage</li> <li>All components present (Genuine Holset actuator required)</li> </ul>	<ul style="list-style-type: none"> <li>Damaged bearing housing (25% deduction)</li> <li>Damaged turbine housing (25% deduction)</li> <li>Damaged compressor cover or silencer ring removed (25% deduction)</li> <li>Cracked or bent vanes (25% deduction)</li> <li>Missing electronic actuator or non-genuine actuator (25% deduction)</li> </ul>	<ul style="list-style-type: none"> <li>Fire damage</li> <li>Excessive rust or water damage</li> <li>Non-genuine Holset model turbocharger</li> </ul>

MODEL	FULL CREDIT CRITERIA	NO CREDIT
<b>Freedom Series 5.9L &amp; 6.7L Cummins cylinder heads</b>  <b>P/N's:</b> FPE-61-10005 (HD) FPE-61-10006 FPE-61-10007 (HD) FPE-61-10008	<ul style="list-style-type: none"> <li>Like-for-like cylinder head</li> <li>No visible external damage</li> <li>No fire damage</li> <li>No cracks on the deck surface</li> <li>All components present including valves</li> <li>Core delivered in original Fleece crate</li> </ul>	<ul style="list-style-type: none"> <li>Any prior fire-ring or O-ring machine work on the deck surface that is not an original Fleece product.</li> <li>Non-genuine Cummins or Fleece cylinder head – no other manufactures accepted.</li> <li>Fire damage</li> <li>Any form of broken valve where piston to valve contact has occurred</li> <li>Any form of visible deck damage</li> <li>Cracking between the valve seats and injector bore.</li> <li>Cracking between the valve seats</li> </ul>